Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

Claims 1-11 (Canceled)

12. (Original) A method for synchronizing failure data maintained in a corporate file server with a destination server, the method comprising the steps of:

loading a plurality of failure information entries into a memory of the corporate file server, wherein each entry corresponds to a failure of a computer program module;

selecting which failure information entries to upload to the destination server;

for each failure information entry to upload performing the following steps:

obtaining information from the destination server regarding the type of failure information that is needed;

determining whether the type of failure information needed is the type in the failure information entry; and

if so, then uploading the failure information entry to the destination server.

13. (Original) The method recited in claim 12 further comprising the step of renaming the failure information entry to indicate that the failure information entry has been uploaded to the destination server.

14. (Original) The method recited in claim 12 further comprising the steps of:

if the type of failure information needed is not they type in the failure information entry, then downloading from the destination server to the corporate file server the type of information that needs to be obtained for the particular failure of the computer program module.

15. (Original) A system for reporting failures of a program module, the system comprising:

a corporate file server operative to receive and store failure reports from users of the program module within a corporation; and

an administrative reporting executable comprising computer-executable steps for receiving the failure reports from users within the corporation.

16. (Original) The system of claim 15 further comprising a destination server for periodically receiving uploads of the failure reports from the corporate file server and wherein the administrative reporting executable is further operative to upload the failure reports to a destination server.

17. (Original) The system of claim 16 wherein the destination server is operated by the manufacturer of the program module and wherein the corporate file server is maintained by an administrator of the corporation.